A red triangle pointing to the right, located on the left side of the slide.

Remote graphic workloads and clients

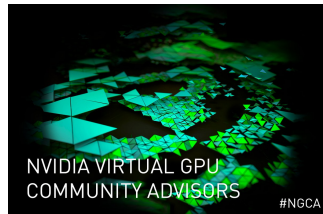
25 june 2019



Meet the team



Rody Kossen



Patrick van den Born

Citrix
Technology
Advocates



TeamRGE
Remoting Graphics Experts



Agenda

- ◆ Real world scenario
- ◆ Different graphic workloads
- ◆ Native clients
- ◆ Web HTML5 clients
- ◆ Lessons learned

Real world scenario



Real world scenario

- ◆ Customer invested in HCI VDI-backend
 - > Citrix VDI
 - > Windows 10
 - > Nutanix AHV (2 clusters; 20 nodes in total)
 - > All-flash storage – Machine Creation Services
 - > NVIDIA M10
- ◆ VDI Performance is awesome!
- ◆ Mindset customer: lower the investment in “thin clients”
- ◆ Advised customer to test their personas on different clients:
 - > Office worker (M10-1B, Actively Changing regions)
 - > 2D CAD Engineering (M10-2Q, H.264 YUV444)
- ◆ We’ve seen learned some interesting things we want to share with you

Different graphic settings

Citrix HDX 1903

- ◆ ThinWire
- ◆ Adaptive display (Actively changing regions)
- ◆ H.264 For the entire screen - YUV420
- ◆ H.264 For the entire screen - Allow Lossy Compression- YUV444
- ◆ H.264 For the entire screen - Build to lossless
- ◆ H.265
- ◆ Lossless compression





VMware Blast Extreme 7.8

- ◆ JPG/PNG
- ◆ H.264 - YUV420
- ◆ H.264 - High Color Accuracy - YUV444
- ◆ H.265

Nutanix FRAME

- ◆ Codec 0x1x1 (Google Chrome)
- ◆ Codec 0x1x1 HQ - equivalent of YUV444
- ◆ Codec 0x5x4 (Mozilla FireFox)



capture period:	57
capture jitter:	24
network period:	57
network jitter:	27
framerate:	15
frame decode time:	8.1
decoder idle time:	0
codec decode time:	6.6
video decode time:	8.1
video wait time:	0
video render time:	1.8
total frame time:	8.6
audio decode time:	0.3
audio encode time:	0
current bitrate:	6358
latency:	10

H.264 YUV420 vs YUV444



YUV420

Autodesk AutoCAD 2019 - STUDENT VERSION Assembly Sample.dwg - Read Only

Tools Featured Apps

Linear Leader Table Layer Properties Layers Make Current Match Layer Insert Edit Edit Attributes Block Create Match Properties ByLayer ByLayer ByLayer Group Measure Paste Base View

Remote Display Analyzer
Licensed To: Patrick van den Born
Running for: pbradmin
SessionID: 1

Virtual Channel Display mode

Windows 10 Enterprise 1803
VMware View Agent version: 7.8.0
Detected Display mode: VMware Blast
Available bandwidth detected: 39.0 Mbps
Active Encoder: NVIDIA NvEnc H264
Active transport protocol: TCP

Change display settings on the fly

Select encoder: H.264 encoder (default)

Max Frames per second: 30

Change image quality levels

H264maxQP (0-51): 36

H264minQP (0-51): 10

H264 High Color Accuracy: ☐

Reset Apply

GPU Information

Active GPU: NVIDIA GRID P4-2Q

Primary Screen Resolution: 1920x1080 DPI Scale: 100 %

Total Memory: 2048 MB

Driver Version: 425.31

License Server: 172.29.81.123

License Server port: 7070

License Type: Quadro vDWS

Real-Time Statistics

CPU time used by encoder: 3%

Memory used by encoder: 71 MB

Frames per second: 8

Bandwidth Output: 132 Kbps

Packet loss percentage: 0%

Round trip latency: 26 ms

GPU Utilization:

Total Statistics

Total bandwidth usage: 252.0 Mbps

Total frames send to client: 1245

Average bandwidth usage: 2.0 Mb

Average available bandwidth: 39.0 Mbps

Average CPU utilization: 2%

Average GPU utilization: 1%

Real-Time GPU Statistics

GPU Utilization: 1%

Memory Usage: 55% (1130 MB)

Video Encoder FPS: 18

Video Encoder Latency (ms): 5

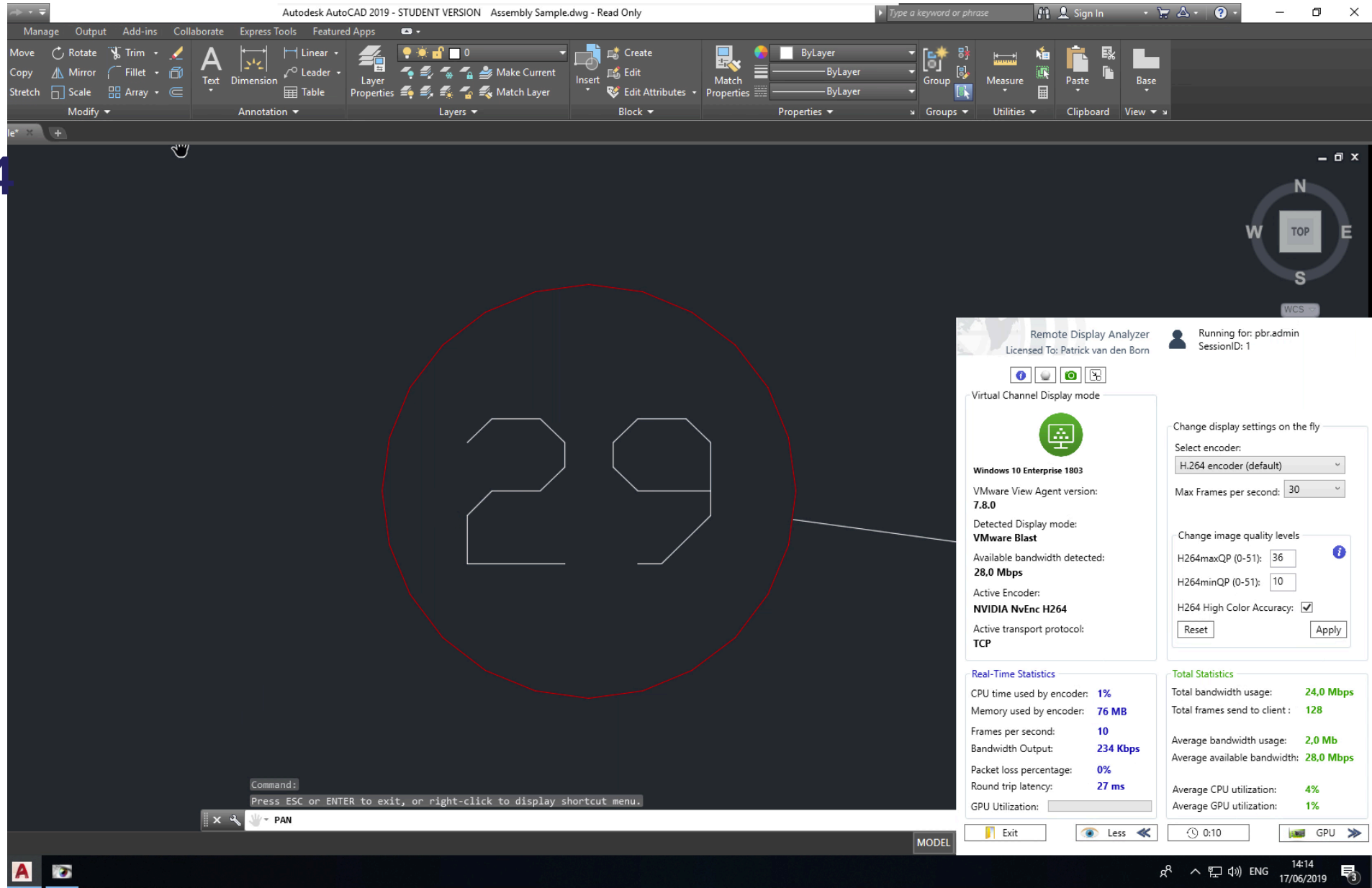
Video Encoder Sessions: 1

Video Encoder Usage: 4%

Video Decoder Usage: 0%

Exit Less 3:34 GPU

14:17
17/06/2019



Remote Display Analyzer
Licensed To: Patrick van den Born
Running for: pbr.admin
SessionID: 1

Virtual Channel Display mode

Windows 10 Enterprise 1803
VMware View Agent version: 7.8.0
Detected Display mode: **VMware Blast**
Available bandwidth detected: **28.0 Mbps**
Active Encoder: **NVIDIA NvEnc H264**
Active transport protocol: **TCP**

Change display settings on the fly

Select encoder: H.264 encoder (default)
Max Frames per second: 30

Change image quality levels

H264maxQP (0-51): 36
H264minQP (0-51): 10
H264 High Color Accuracy: ☒
Reset Apply

Real-Time Statistics

CPU time used by encoder:	1%
Memory used by encoder:	76 MB
Frames per second:	10
Bandwidth Output:	234 Kbps
Packet loss percentage:	0%
Round trip latency:	27 ms
GPU Utilization:	

Total Statistics

Total bandwidth usage:	24.0 Mbps
Total frames send to client:	128
Average bandwidth usage:	2.0 Mb
Average available bandwidth:	28.0 Mbps
Average CPU utilization:	4%
Average GPU utilization:	1%

Exit Less 0:10 GPU

YUV444

Clients test

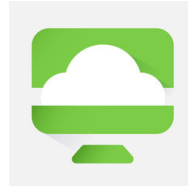


Physical Clients

- ◆ Rich clients
 - > Windows 10 x64
 - > MacOS Mojave
 - > Ubuntu LINUX
- ◆ Thin Clients
 - > HP T630 with ThinPro
 - > IGEL UD Pocket
 - > nComputing Workspace Hub
 - > Raspberry Pi 3



Native Clients



OS	Device	Citrix HDX (1903)						Vmware Blast Extreme (7.8)		
		ThinWire	ACR	H264-YUV420	H264-YUV444	B2L	Loseless	JPG/PNG	H264-YUV420	H264-YUV444
Windows 10 1809	Intel NUC	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
MacOS Mojave	MacBook Pro	Yes	Yes	Yes	No*	Yes	Yes	Yes	Yes	Yes
Ubuntu 19.04	Intel NUC	Yes	Yes	Yes	No*	Yes	Yes	Yes	Yes	Yes
IGEL / LINUX	Intel NUC	Yes	Yes	Yes	No*	Yes	Yes	Yes	Yes	Yes
HP ThinPro	HP T630	Yes	Yes	Yes	No*	Yes	Yes	Yes	Yes	Yes
Citrix Workspace Hub	nComputing	Yes	Yes	Yes	No*	Yes**	Yes	n/a	n/a	n/a
Stratodesk	RPi3	Yes	Yes	Yes	No*	Yes**	Yes	Yes	Yes	No

* Fallback is ThinWire AlwaysLossless!

** Works, but UX is not great

Nutanix Frame doesn't have a native client at the moment.

ACR = Actively Changing Regions

B2L = Build to Lossless

REX Analytics: Native client experience

Web HTML5 clients

- ◆ Google Chrome
- ◆ Mozilla FireFox
- ◆ There are other browsers we've skipped:
 - > Safari
 - > Internet Explorer 11 (deprecated)
 - > Edge
 - > Opera





While Frame applications run on virtually any combination of browser, OS, and device, some perform better than others. Here's a quick reference that you can use to compare to the performance on your system:

- **Chrome:** when possible, we use hardware acceleration called PNaCL (this is Google's proprietary technology). Expected decode time per frame on a mid-range PC, Mac, or Chromebook is <10 ms. On a faster machine (e.g., high-end PC or MacBook Pro), the decode time per frame can drop to < 2ms. When PNaCL is not available (e.g., on AndroidOS), we fall back to pure JavaScript decoding, which is still very fast in Chrome.
- **Firefox:** Frame takes advantage of Firefox's support for asm.js, an optimizable, low-level subset of JavaScript. Video decode times per frame are in the 5-10 ms range on most modern desktop/laptop platforms (PCs, Macs). Decoding performance is great on a large range of devices – most computers sold in the last 5-6 years should have no problem running apps on Frame with great performance.
- **Safari:** While there's no equivalent of Google's PNaCL or Firefox's asm.js, Apple's javascript engine is very fast. Expected video decoding time is <10ms on a MacBook Air and < 5ms on MacBook Pro.
- **Internet Explorer 11 and Edge:** Native JavaScript performance in Internet Explorer 11 and Edge (for the purpose of decoding an incoming Frame stream) is OK, but lags behind other mainstream browsers, especially on underpowered devices. If you see video decode times in excess of 100 ms per frame the Frame Protocol will adjust the frame rate, which might be reported as an increased network latency as well (as some frames are dropped during the adjustment).

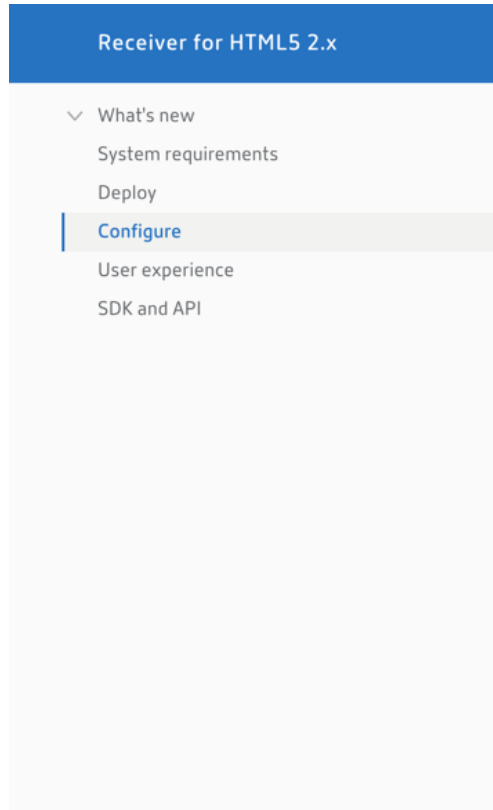
Source: <https://docs.frame.nutanix.com/enduser/enduser-session-perform.html>



Use Cases

VMware recommends Blast Extreme for most use cases. It is required for connections to Linux desktops and for HTML Access. HTML Access uses the JPG/PNG codec except for Chrome browsers, which can be configured to use the H.264 codec. For a detailed description of these codecs, see [Codecs Used by Blast Extreme](#).

Source: <https://techzone.vmware.com/resource/blast-extreme-display-protocol-vmware-horizon-7#section1>



Configuring selective H.264

Configuring selective H.264 using the configuration.js file

NOTE

- Citrix recommends that you back up the configuration.js file before making any changes to it.
- Citrix recommends using this method only if Citrix Receiver for Chrome is repackaged for users.
- Administrator-level credentials are required to edit the configuration.js file; after editing the file, repackaging the app for the changes to take effect.

By default, selectiveH264 is set to **true**.

The configuration.js file is located under C:\program Files\Citrix\Receiver Storefront\HTML5Client. Edit this file and change **selectiveH264** to **false** as shown below.

```
'graphics': {  
    'selectiveH264': false  
}
```

Source: <https://docs.citrix.com/en-us/receiver/html5/current-release/configure.html#configuring-selective-h264>



Receiver for Chrome 2.x

What's new

System requirements

Deploy

Configure

User experience

SDK and API

```
...
"features":{
  "com":{
    "portname" : "COM5"
  },
  "graphics" : {
    "features" : {
      "graphics" : {
        "jpegSupport" : true,
        "h264Support" : {
          "enabled" : true,
          "losslessOverlays" : true,
          "dirtyRegions" : true,
          "yuv444Support" : false
        }
      }
    }
  },
  ...
```

C:\Program Files\Citrix\Receiver StoreFront\HTML5Client
yuv444support : true

Source: <https://docs.citrix.com/en-us/receiver/chrome/current-release.html>

Runs in any browser, but best UX with Chrome!



Web browser HTML5-clients

OS	Device	Browser	Citrix HDX (1903)						Vmware Blast Extreme (7.8)			Nutanix Frame		
			ThinWire	ACR	H264-YUV420	H264-YUV444	B2L	Lossless	JPG/PNG	H264-YUV420	H264-YUV444	0x1x1	0x1x1 HQ	0x5x4
Windows 10 1809	Intel NUC	Chrome	Yes	Yes*	Yes	Optional	Yes*	Yes	Yes	Yes	No	Yes	Yes	No
		FireFox	Yes	Yes*	Yes	Optional	Yes*	Yes	Yes	No	No	No	No	Yes
MacOS Mojave	MacBook Pro	Chrome	Yes	Yes*	Yes	Optional	Yes*	Yes	Yes	Yes	No	Yes	Yes	No
		FireFox	Yes	Yes*	Yes	Optional	Yes*	Yes	Yes	No	No	No	No	Yes
Ubuntu 19.04	Intel NUC	Chrome	Yes	Yes*	Yes	Optional	Yes*	Yes	Yes	Yes	No	Yes	Yes	No
		FireFox	Yes	Yes*	Yes	Optional	Yes*	Yes	Yes	No	No	No	No	Yes
IGEL / LINUX	Intel NUC	FireFox	Yes	Yes*	Yes	Optional	Yes*	Yes	Yes	No	No	No	No	Yes
HP ThinPro	HP T630	FireFox	Yes	Yes*	Yes	Optional	Yes*	Yes	Yes	No	No	No	No	Yes
Citrix Workspace Hub	nComputing	Chromium	No	No	No	No	No	No	No	No	No	No	No	No
		FireFox	No	No	No	No	No	No	No	No	No	No	No	No
Stratodesk	RPI3	Chromium	No	No	No	No	No	No	No	No	No	No	No	No
		FireFox	No	No	No	No	No	No	No	No	No	No	No	No

ACR = Actively Changing Regions

B2L = Build to Lossless

HTML5 on ARM based RPi Clients to slow

REX Analytics: HTML5 client experience

Lessons learned

- ◆ Try different clients per use case with your customer
 - > There is a difference in UX per operating system
- ◆ Try web browsers on different devices
 - > There is a difference in UX per web browser
- ◆ For YUV444 use cases (2D CAD)
 - > Use Windows when using Native clients
 - > Use Chrome when using a web browser
- ◆ Any browser is supported, but Chrome gives you the best UX from all vendors
- ◆ LINUX-based Thin Clients, check update cycles
- ◆ Client hardware is important i.e. decoding hardware for H264 or H265
 - > Check your hardware compatibilities



PQR
Thanks